

# Circle Housing use SCC.



Following a business-wide review of procedures and practices in 2012, Circle Housing highlighted their office print infrastructure as an area of concern. ”



M2, an SCC business was awarded the preferred supplier by instilling confidence in the tender team with their in-depth knowledge of Circle's key operating system and understanding the importance of integrating this into the print infrastructure.

After the initial briefing from Circle Housing, the M2 and SCC consultancy team created a detailed project plan across 20 sites for the physical, environmental, electronic, IS infrastructure and financial audits followed by detailed interviews with end users.

Each site provided its own unique challenges which were discussed in weekly meetings held between M2 and Circle along with the general progress of the audit.

Jonathon Gould, Project Manager for Circle Housing, said: *"M2 took appropriate ownership of this project and kept to their word and tight schedule.*

*"From the initial meeting to presenting the final audit there was little or no impact on our business and they consistently filled us with confidence throughout the project."*

IS&T Customer Relationship Manager Simon Hutchinson added: *"M2 provided a very professional audit of our print infrastructure, demonstrating cost saving suggestions that would improve workflow and reduce our total cost of ownership.*

*"They also went beyond the audit, with the consultants stepping in to help us when a device went down and also offering additional guidance to improve our existing print policies in the interim."*

## Results

**29%** cost savings

**23%** reduction in print devices

**36%** reduction in paper

**29%** reduction in CO<sub>2</sub>